


1. Kindly Note


- It takes the risk to update the firmware, please avoid updating the firmware when the device is used for the important events
- To avoid the power being cutoff suddenly during the updating, please make sure the device with enough power during updating.
- Please feel free to contact our technical support engineer if the updating failure or error causes the malfunction of the device:
- The link for contacting Hollyland Technical Support Engineer: support@hollyland.com

2. Upgrade Steps

2.1 Upgrade with Windows

- Download the upgrade file and unzip the file
- Install the USB driver
(Windows system only. download link: https://download-hollyland.oss-us-east-1.aliyuncs.com/Firmware/Wireless_Intercoms/USB_Driver/STSW_STM32102_V1.5.0.zip)


 VCP_V1.5.0_Setup_W8_x64_64bits.exe

 VCP_V1.5.0_Setup_W8_x86_32bits.exe

- Turn on the headset one by one, and connect it to laptop via USB-A to Type-C cable



- Open the 【I5803_Headset_Upgrade.exe】 application

Name	Date modified	Type	Size
Font	2/25/2023 4:49 PM	File folder	
internal_upg	2/25/2023 4:49 PM	File folder	
settings	2/25/2023 5:31 PM	File folder	
debuglog	2/25/2023 5:31 PM	Text Document	5 KB
 I5803_Headset_Upgrade	10/10/2022 3:15 PM	Application	17,300 KB

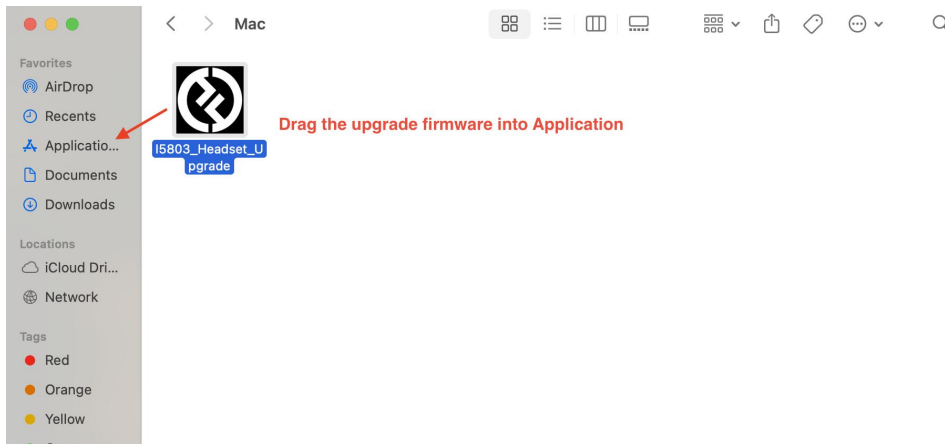
- It will recognize the headset automatically, and then Click 【YES】 for upgrade. (Please do not unplug the USB cable during the upgrade.)
- After the upgrade, pair the master headset and remote headset again by long-press the 【A】 button on both headsets.

2.2 Upgrade with Mac

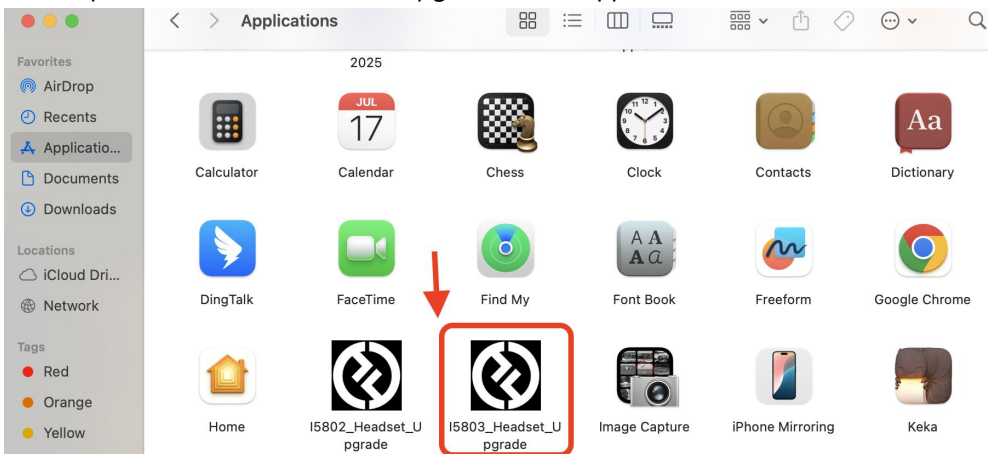
- Download the upgrade file and unzip the file
- Turn on the headset one by one, and connect it to Mac via USB-C cable



- Move the **【I5803_Headset_Upgrade】** to the Mac [Application]



- Open the **【I5803_Headset_Upgrade.exe】** application



- It will recognize the headset automatically, and then Click **【YES】** for upgrade. (Please do not unplug the USB cable during the upgrade.)
- After the upgrade, pair the master headset and remote headset again by long-press the **【A】** button on both headsets.